

# CONNECTS



MCI (P) 099/07/2017

## TREE PLANTING DAY CLEAN AND GREEN SINGAPORE 2016

Date: 6 November 2016 | Time: 9:00am - 10:00am  
Venue: Open Space near Block 445 Choa Chu Kang A

Together with  
**AQY MOHAMAD**  
Chua Chu Kang GRC (Keat Hong)  
Chua Chu Kang Town Council

### HAPPENINGS

# CREATING A GREENER NEIGHBOURHOOD

Tree Planting Day is the best way to nurture love and respect for the trees that cool our neighbourhoods.

03



**FOCUS**  
Keat Hong 2020

04



**UP CLOSE**  
Together, An  
Obstruction-Free  
Home!

06



**TALK OF  
THE TOWN**  
Hello  
Neighbours!

07

**Win!** STAND A  
CHANCE  
TO WALK  
AWAY WITH A GOODIE BAG  
WORTH \$50, INCLUSIVE OF A  
\$20 CAPITALAND VOUCHER

SEE BACK PAGE FOR DETAILS



Dear Residents and Friends,

In our journey towards transforming Chua Chu Kang Town into a rejuvenated community for all residents, we have seen the implementation of \$3 million worth of upgrading projects for FY 2016/17. These Community Improvement Projects (CIPs) include the building of new drop-off porches, sheltered walkways, fitness corners, letterboxes and playgrounds — many of which have been completed or are near completion. The next phase of these CIPs will be announced in the next issue of this newsletter.

I am also pleased to update you on the significant progress made by the various Neighbourhood Renewal Programmes (NRP):

CHUA CHU KANG NRP

- The tender has been awarded for Blks 130 to 146 Choa Chu Kang Ave 1/ Teck Whye Lane/Teck Whye Ave, and construction work has commenced.

“WE HAVE SEEN THE IMPLEMENTATION OF \$3 MILLION WORTH OF UPGRADING PROJECTS FOR FY 2016/17.”

NANYANG NRP

- The NRP plans for Blks 812 to 832 Jurong West St 81 are being finalised. Once confirmed, the Town Council will proceed to call for a tender.

KEAT HONG NRP

- The Consensus Gathering for Blks 401 to 428 Choa Chu Kang Ave 3 and 4 were held in June 2017 where residents reviewed the finalised plans.
- The Sharing Sessions have been completed for Blks 271 to 295 Choa Chu Kang Ave 2 and 3. Valuable feedback and suggestions from the residents have been taken in by the working committee to further enhance the plans for the next phase.

As we continue with the different phases of CIP and NRP, I seek everyone's understanding and patience, especially if there are construction works near your home. I am confident that once these are completed, Chua Chu Kang Town will be transformed into a vibrant residential hub that every resident can be proud of.

ZAQY MOHAMAD  
CHAIRMAN  
CHUA CHU KANG TOWN COUNCIL

Para Penduduk dan Rakan Yang Dihormati,

Dalam usaha kita mentransformasikan Bandar Chua Chu Kang menjadi sebuah masyarakat yang lebih bertenaga untuk semua penduduk, kita telah menyaksikan pelaksanaan projek peningkatan bagi Tahun Kewangan 2016/17 yang bernilai \$3 juta. Projek Peningkatan Masyarakat (CIP) ini merangkumi pembinaan anjung penurunan penumpang, laluan pejalan kaki berbumbung, sudut kecergasan, peti surat dan taman permainan - kebanyakannya telah pun siap dibina atau hampir siap dibina. Fasa CIP yang seterusnya akan diumumkan dalam keluaran surat berita bulan hadapan.

Saya juga rasa berbesar hati untuk memaklumkan kepada anda tentang kemajuan yang telah dicapai oleh Program Pembaharuan Kejiranan (NRP) yang berikut:

NRP CHUA CHU KANG

- Tender telah dianugerahkan bagi Blok 130 hingga 146 Choa Chu Kang Ave 1/ Teck Whye Lane/Teck Whye Ave. Kerja-kerja pembinaan telah bermula.

NRP NANYANG

- Pelan NRP bagi Blok 812 hingga 832 Jurong West St 81 sedang dimuktamadkan. Setelah ia disahkan, Majlis Bandar akan meneruskan untuk memanggil tender.

NRP KEAT HONG

- Acara Mengumpulkan Kata Sepakat bagi Blok 401 hingga 428 Choa Chu Kang Ave 3 dan 4 telah selesai pada bulan Jun di mana para penduduk menyemak pelan yang telah dimuktamadkan.
- Sesi Perkongsian telah selesai bagi Blok 271 hingga 295 Choa Chu Kang Ave 2 dan 3. Maklum balas dan saranan berharga daripada penduduk telah dicatatkan oleh jawatankuasa kerja untuk mempertingkatkan lagi pelan bagi frasa seterusnya.

Sambil kita meneruskan fasa-fasa CIP dan NRP yang berlainan ini, saya memohon pemahaman dan kesabaran daripada semua, lebih-lebih lagi jika terdapat kerja-kerja pembinaan berhampiran rumah anda. Saya yakin bahawa apabila semua ini selesai, Bandar Chua Chu Kang akan berubah sepenuhnya menjadi sebuah hab kediaman yang boleh dibanggakan oleh setiap penduduk.

# MOVING FORWARD

Improvement works are underway to provide a better commuting experience in the neighbourhood with covered linkways, as well as the provision and upgrading of facilities for community activities.

THE OVERVIEW OF COMMUNITY IMPROVEMENT PROJECTS (CIP)

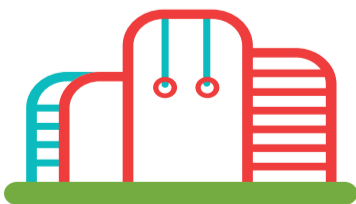


\$3 million worth of upgrading



Projects for FY 2016/17  
**Main Improvements**

Linkways, drop-off porches, fitness corners, playgrounds, community gardens and letterboxes



亲爱的居民和朋友们，

为了使蔡厝港市镇的邻区重现活力，我们已在2016/17财政年度里注入了\$300万元在社区服务计划上，以翻新区里的设施。这些社区服务计划项目包括兴建新的上下车道、有盖走道、健身角落、信箱和游乐场。当中的许多设施已经完成或即将完成修建工作。计划的下一个阶段将在下期宣布。

在此，我很高兴能和大家分享各个邻区更新计划的进展：

蔡厝港邻区更新计划

- 蔡厝港1道/德惠巷/德惠道第130至146座组屋的招标工作已经完成。更新工程也已经开始。

南洋邻区更新计划

- 裕廊西81街第812至832座组屋的邻区更新计划已进入最后的确认阶段。一旦计划经确认，市镇理事会将着手展开招标工作。

吉丰邻区更新计划

- 蔡厝港3道和4道第401至428座组屋的民意调查已经在6月完成。居民也对最终的计划表达了看法。
- 蔡厝港2道和3道第271至295座组屋的对话会已经完成。工作委员会听取了居民宝贵的反馈和建议，并将这些意见融入下个阶段的计划中，以完善整个邻区建设工作。

社区服务计划和邻区更新计划进行时，可能会对居民造成不便，尤其是居住在工程附近的居民可能会因此受到更多干扰。对此，我寻求大家的谅解和协助。因为我有信心，当工程完成后，蔡厝港市镇将会呈现出另一番生机勃勃的景致，让每个居民为此引以为傲。

அன்பார்ந்த குடியிருப்பாளர்களே, நண்பர்களே,

சுவா கு காங் நகரத்தை குடியிருப்பாளர்களுக்கு உகந்த சமூகமாக உருவாக்கும் பயணத்தில் நாம் 2016/17 நிதியாண்டில் 3 மில்லியன் வெள்ளி பெறுமானமுள்ள மேம்பாட்டுப் பணிகளை நிறைவேற்றியுள்ளோம். இந்த சமூக மேம்பாட்டுத் திட்டங்களில் (CIP) வாகனங்கள் பயணிகளை இறக்கிவிட புதிய வளைவுகள், கூரைவேய்ந்த நடைபாதைகள், உடற்பயிற்சிக் கூடங்கள், தபால் பெட்டிகள், விளையாட்டுத் திடல்கள் போன்றவை அடங்கும். அவற்றில் பெரும்பாலானவை முடிவடைந்து விட்டன, அல்லது முடிவடையும் நிலையில் உள்ளன. மேம்பாட்டுத் திட்டத்தின் அடுத்த கட்டப் பணிகள் இந்தச் செய்தி மடலின் அடுத்த இதழில் அறிவிக்கப்படும். பல்வேறு அக்கம்பக்கப் புதுப்பிப்புத் திட்டங்களில் (NRP) நாம் கண்டிருக்கும் கணிசமான முன்னேற்றத்தைப் பற்றியும் உங்களுடன் பகிர்ந்து கொள்வதில் மகிழ்கிறேன்.

சுவா கு காங் NRP

- சுவா கு காங் அவென்யு 1 / டெக் வாய் லேன் / டெக் வாய் அவென்யு ஆகியவற்றில் உள்ள 130 முதல் 146 வரைக்குமான புனோக்குகளுக்கான எலக்குத்தை வழங்கப்பட்டு விட்டது. கட்டுமானப் பணி தொடங்கிவிட்டது.

நன்யாங் NRP

- ஜூரோங் வெஸ்ட் ஸ்ட்ரீட் 81 புனோக்குகள் 812 முதல் 832 ஆகியவற்றுக்கான புதுப்பிப்புத் திட்டங்கள் இறுதி செய்யப்பட்டு வருகின்றன. உறுதி செய்யப்பட்டவுடன் நகர மன்றம் எலக்குத்தை அறிவிக்கும்.

கியட் ஹோங் NRP

- சுவா கு காங் அவென்யு 3 மற்றும் 4ன் 401 முதல் 428 வரைக்குமான புனோக்குகளுக்கான கருத்தினக்க நடவடிக்கை ஜூன் மாதம் நடத்தப்பட்டது. இந்நடவடிக்கையின்போது, இறுதியாக்கப்பட்ட திட்டங்களைக் குடியிருப்பாளர்கள் பார்வையிட்டனர்.
- சுவா கு காங் அவென்யு 2 மற்றும் 3ன் 271 முதல் 295 வரைக்குமான புனோக்குகளுக்கான கருத்துப்பகிர்வு அங்கங்கள் நடத்தி முடிக்கப்பட்டுவிட்டன. மேம்பாட்டுப் பணியின் அடுத்த கட்டத்திற்குப் பயன்படுத்தக்கூடிய நல்ல கருத்துகளையும் ஆலோசனைகளையும் குடிமக்கள் வழங்கியுள்ளனர். அவற்றைப் பணிக்குழு கவனத்தில் கொள்ளும்.

CIP, NRP புதுப்பிப்புப் பணிகள் பல்வேறு கட்டங்களில் இருப்பதால், குறிப்பாக உங்கள் வீட்டுக்குருகில் கட்டுமானப் பணிகள் நடைபெற்று வந்தால், புரிந்துணர்வும் பொறுமையும் காட்டுமபடி அனைவரிடமும் கேட்டுக் கொள்கிறேன். இந்தப் பணிகள் நிறைவடைந்தவுடன் அனைத்துக் குடிமக்களும் பெருமைப்படக்கூடிய குடியிருப்பு வட்டாரமாக சுவா கு காங் நகரம் மாறியிருக்கும் என்று நான் நம்புகிறேன்.



Sharing and discussing ideas with residents at the Neighbourhood Renewal Programme Public Consultation.



**BUKIT GOMBAK**

ECO INITIATIVES

Green-fingered residents working hard in the community garden.



**CHUA CHU KANG**

Left: Giant sunflowers are a major attraction in Choa Chu Kang Park.

Below: A hands-on experience for residents who participated in Tree Planting Day.

# CREATING A GREENER NEIGHBOURHOOD

Keeping the town green and sustainable requires the support of everyone in the community.

**L**IVING IN A GREEN TOWN has numerous benefits. Not only do we protect the planet, natural greenery in housing estates rejuvenates and creates a comfortable living environment that is beneficial to our mental and physical well-being.



Check out these various green initiatives and find out how residents are doing their part to keep Chua Chu Kang green.

## BUKIT GOMBAK

The Community Garden at Blk 387 Bukit Batok West Ave 5 is a good gathering spot for residents with green fingers. Residents of all ages come together to nurture and harvest the plants, which is then shared with the community, showcasing strong *kampung* spirit.


## CHUA CHU KANG

Choa Chu Kang Park is a green space that is popular with families, especially during the weekends. Residents can engage in a range of recreational activities, including cycling, skating and working out at the fitness stations. They can also stroll through the forested area that borders the park to explore the abundant fruit trees, native species of shrubs and wildlife.

## KEAT HONG

As part of Clean and Green Singapore, a Tree Planting Day was held on 6 November 2016 at the open space near Blk 445 Choa Chu Kang Ave 4. Residents were invited to adopt and care for the trees so that they would have a greater sense of ownership of their neighbourhood.

## NANYANG

Residents get together every November for its annual Tree Planting Day. In 2016, they planted five *podocarpus macrophyllus*, a small- to medium-sized evergreen tree. 



**KEAT HONG**



**NANYANG**

Planting and caring for the trees as one big community.

The Chua Chu Kang Town Council logo depicts an ideal living environment. The blue skyline is coupled with a lovely green landscape that the flats are set against. It symbolises a refreshing balance between the urban residential areas and the natural environment.

**DID YOU Know?**



**HONG KAH NORTH**

“ABC Waters has creatively turned a stretch of the Bukit Batok Canal into a ‘mini’ green corridor with lush plantings that enhance and add value to our living environment. By tapping on the spaces next to and around the canal, residents can now hang out with their families and neighbours by the waterway, while learning about rainwater runoff, water quality and biodiversity at the rain gardens.”

**DR AMY KHOR**, SENIOR MINISTER OF STATE, MINISTRY OF HEALTH & MINISTRY OF THE ENVIRONMENT AND WATER RESOURCES, MP FOR HONG KAH NORTH SMC



## MORE GREEN INITIATIVES

The annual ECo Day Out @ South West features a trash-for-grocery segment to promote recycling. Organised by the South West Community Development Council, Clean Up South West! saw residents exchanging 3 kg of clothes for 1 kg of rice, and 3 kg of newspapers for 1 packet of low-fat instant noodles. **81,632** kg of recyclables (equivalent to 1,387 trees) were collected.

Chua Chu Kang Town Council is also certified by the Singapore Environment Council as an Eco-Office for its efforts in cutting back on electricity, paper and water usage.



5-YEAR MASTER PLAN

COMPLETED COMMUNITY CLUB @ KEAT HONG

# KEAT HONG 2020

Transforming our neighbourhood into an exciting and vibrant home for all.



COMPLETED WALK2RIDE SHELTERED LINKWAYS



COMPLETED FITNESS CORNER AT BLK 445



COMPLETED PLAYGROUND AT BLK 438

**S**INGAPORE'S FIRST CASTLE-THEMED PLAYGROUND has been a hit with young residents since its completion in mid-2016. The play area, which sits next to Block 438 Choa Chu Kang Ave 4, is one of the new facilities introduced as part of Keat Hong 2020, a three-year blueprint to improve the constituency's infrastructure and landscape.

Another completed project is the Community Club (CC) @ Keat Hong. Located opposite Lot One Shoppers' Mall, the five-storey building features a 24-hour gym and a floor-to-ceiling LED wall that is ideal for movie screenings. It is also the first CC to have an 18-lane bowling alley.



"Keat Hong 2020 is our vision to transform the estate into a vibrant residential hub. Over the next three years, upgrading projects by the Town Council, Housing & Development Board, Land Transport Authority and other agencies will create state-of-the-art facilities. Many of these will promote an active lifestyle and provide spaces for the community. Partners like the People's Association and the various Grassroots Organisations will also roll out programmes to bring the community together at these spaces.

Through this newsletter, we will keep you updated on the progress of our initiatives and projects. Thank you for your feedback and continued support – we hope to hear from more of you. Let's continue to make Keat Hong a home we can be proud of!"

## MEET-THE-PEOPLE SESSION

Every Monday, 8pm, Keat Hong  
(except public holidays)  
Blk 353 Choa Chu Kang Central  
#01-313  
Singapore 680353  
Tel: 6763 1986  
Fax: 6764 0982  
Email: [mp@keathong.sg](mailto:mp@keathong.sg)  
Facebook:  
[www.facebook.com/zaqym](http://www.facebook.com/zaqym)



## MEGA ACTIVE LIFESTYLE HUB NEIGHBOURHOOD RENEWAL PROGRAMME

**UPCOMING** BLKS 401 - 428 CHOA CHU KANG AVE 3/4

Under the Walk2Ride initiative, sheltered walkways are constructed within a 400m radius of MRT stations and a 200m radius of LRT stations. With these enhancements, it will be more convenient for residents to commute to and from transport nodes.

### NEIGHBOURHOOD RENEWAL PROGRAMME

Residents can look forward to the upcoming project which will transform Blks 401 to 428 Choa Chu Kang Ave 3 and 4 into a Mega-Active Lifestyle Hub. This is part of the Neighbourhood Renewal Programme (NRP) that is fully-funded by the Government. The finalised plans were unveiled at the Consensus Gathering in June 2017.

Another NRP will also take place at Blks 271 to 295 Choa Chu Kang Ave 2 and 3 where residents will benefit from the upgraded facilities. The Sharing Sessions were held in April 2017 and the working committee is currently enhancing the plans, taking in feedback from the residents for the next phase.

### SELECTED LIFT REPLACEMENT PROGRAMME

The tender for the Selective Lift Replacement Programme (SLRP) has been awarded and the lift(s) at selected blocks will be

**“I HAVE BEEN A RESIDENT OF KEAT HONG FOR 25 YEARS. I’M EXCITED THAT THE ESTATE IS GOING TO BECOME EVEN MORE VIBRANT AND LIVELY.”**

**Ms Doris Cheong,**  
long-time Keat Hong resident

replaced under this programme.

The selected blocks are Blk 271 to 277, 283, 287, 305, 340 to 346, 351 to 355, 414, 416, 418, 419, 429, 431 to 438, 440 and 441.

Under the SLRP, old lifts will be replaced with modern lifts that come with more energy-efficient motors, vision panels and infra-red doors with motion safety sensors for added energy efficiency, safety and security. These features are required by the Building & Construction Authority (BCA) and the Housing & Development Board (HDB).

The SLRP is fully funded by HDB and the Town Council. Residents are not required to pay for the cost of the project. The Town Council will provide regular updates to keep residents informed on the progress of this programme. ∞



## ENHANCED SHELTERED LINKWAYS NEIGHBOURHOOD RENEWAL PROGRAMME

**UPCOMING** BLKS 271 - 295 CHOA CHU KANG AVE 2/3



## Zaqy Mohamad

### TIPS FOR A HEALTHIER, HAPPIER YOU

#### Exercise regularly

“Even if you have a hectic schedule, try to find time for quick 10- to 15-minute workouts at the fitness corners in your neighbourhood.”



#### Eat healthy

“Eat everything in moderation and opt for foods with less salt, sugar and oil.”



#### Stay positive

“I always greet my residents with a big smile even after a long and tiring day. I enjoy interacting with them; their encouragement motivates me!”





Reduce the risk of fire and accidents by keeping our common corridors tidy and free of clutter.

# TOGETHER, **AN OBSTRUCTION-FREE HOME!**

**SAFETY FIRST**

Every resident can play a part in keeping common areas clutter-free and creating a safer living environment for all.

## SINGAPORE CIVIL DEFENCE FORCE'S GUIDELINES ON THE USE OF COMMON AREAS IN HDB ESTATES

Obstruction to common corridors and fire fighting equipment (e.g. dry risers & hose reels) can seriously hamper fire fighting efforts and smooth evacuation in a fire emergency, endangering your lives.

- A minimum clear escape passage of 1.2m clearance is to be maintained.
- No storage of combustible materials along common corridors.

### What residents say about keeping their corridors free of clutter

**“I HAVE REMOVED ITEMS SUCH AS BICYCLES, CHAIRS AND FLOWER POTS AFTER LEARNING ABOUT THE IMPORTANCE OF AN OBSTRUCTION-FREE CORRIDOR. IT ALLOWS RESIDENTS TO ESCAPE DURING A FIRE EMERGENCY, AS WELL AS PARAMEDICS AND THE WHEELCHAIR-BOUND TO ACCESS THE CORRIDOR FREELY.”** Mr Cheong Soon Keng, Bukit Gombak resident

**“IT CAN BE TOUGH TRYING TO GET EVERYONE TO REMOVE THEIR CLUTTER. HOWEVER, IT IS VERY IMPORTANT TO HAVE AN OBSTRUCTION-FREE CORRIDOR BECAUSE THE ITEMS MAY POSE A FIRE HAZARD. THE CORRIDORS MUST ALSO SERVE AS A SAFE AND FRIENDLY ACCESS FOR ALL RESIDENTS, ESPECIALLY THE ELDERLY AND YOUNG CHILDREN.”** Ms Shirley Goh, Nanyang resident

**“FOR OUR SAFETY, I HAVE SINCE REMOVED MY BICYCLES FROM THE CORRIDOR AS IT CAN HAMPER EVACUATION IN A FIRE EMERGENCY. FIRE ALSO SPREAD QUICKER IN OPEN AREAS, FUELED WITH ITEMS PLACED THERE.”** Mr Yee Kwai Fung, Keat Hong resident



7 April 2016: fire involved items placed at the corridor in Eunos Crescent.



17 Feb 2015: fire involved discarded items at the corridor in Punggol.



Property Officers pointing out obstructed fire fighting equipment to residents.



Property Officers educate residents on the importance of keeping common areas unobstructed.

## Safety Tips

### 1 Remove potted plants that may be blocking dry risers

The vertical pipes are intended to distribute water to multiple levels of a building for fire-fighting purposes.

### 2 Avoid installing fixed laundry racks at common corridors

The installation of fixtures is not allowed as it will cause damage to the common property.

### 3 Remove items that may be obstructing staircases

The clutter blocks escape routes and hinders the access of rescue crews during an emergency.

### 4 Dispose bulky items at a bin centre.

Placing such items along the corridor poses a fire hazard. If you need help with removing them, contact Chua Chu Kang Town Council (see right).

## NEED HELP WITH CLEARING BULKY ITEMS?

HDB residents from blocks managed by the Chua Chu Kang Town Council can request for free bulky item removal services. You can make an appointment with at least three days' notice by contacting

Tel: 6569 0388

Email: [info@ccktc.org.sg](mailto:info@ccktc.org.sg) Website: [www.ccktc.org.sg](http://www.ccktc.org.sg)

\*This service is limited to three items per household per month. The Town Council reserves the right to reject items that are unsuitable.





A vibrant dance showcase by resident volunteers at the Keat Hong Mirage Completion Ceremony.

### WHAT'S NEW

Residents can look forward to the new SAFRA clubhouse located within Choa Chu Kang Park. The club will be seamlessly integrated with Choa Chu Kang Park's facilities and programmes to make the park a more attractive meeting point for Singaporeans.

NParks will also be enhancing the current Park Connector Network in Choa Chu Kang to improve accessibility from the stadium to the park and the new club.



WELCOME TO YOUR NEW ESTATE

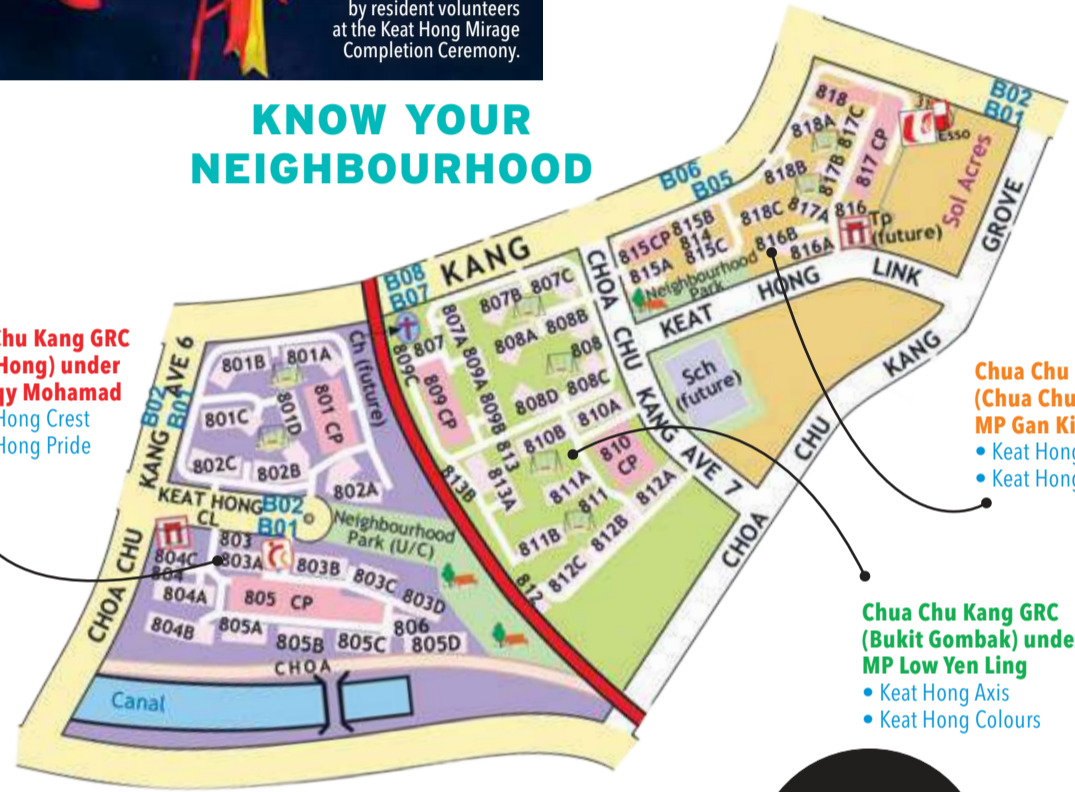
# HELLO NEIGHBOURS!

Together, we can build a better home for all.

### KNOW YOUR NEIGHBOURHOOD

**Chua Chu Kang GRC (Keat Hong) under MP Zaqu Mohamad**

- Keat Hong Crest
- Keat Hong Pride



**Chua Chu Kang GRC (Chua Chu Kang) under MP Gan Kim Yong**

- Keat Hong Quad
- Keat Hong Mirage

**Chua Chu Kang GRC (Bukit Gombak) under MP Low Yen Ling**

- Keat Hong Axis
- Keat Hong Colours



**GAN KIM YONG**, MINISTER FOR HEALTH, MP FOR CHUA CHU KANG GRC (CHUA CHU KANG)

We welcome all new residents to Chua Chu Kang Town. To realise our vision of One B.I.G (Beautiful, Inclusive and Gracious) Family, Chua Chu Kang GRC continuously focuses on initiatives to improve the environment and reach out to the needy.

We will also roll out more programmes to engage residents, and provide opportunities and platforms for everyone to get to know one another.

Through such activities, we hope to increase mutual understanding and nurture a gracious society.

### NEW TOWN Highlights




#### UPCOMING BTOs COMPLETION IN HONG KAH NORTH SMC

Property	Units	Completion Date
West Edge	1,930	2017 - 2020
West Ridges	1,578	
West Rock	448	
West Quarry	636	
West Crest	495	
West Valley	1,302	
West Terra	1,793	
West Plains	1,962	

**OVER 250 RESIDENTS** from Keat Hong Mirage attended the Keat Hong Mirage Completion Ceremony on Saturday, 17 September 2016. Together with Gan Kim Yong, Minister for Health, MP for Chua Chu Kang GRC (Chua Chu Kang), the residents toured the newly-built neighbourhood. Some homeowners also collected the keys to their new units during the event.

We are glad to see residents getting to know one another and enjoying themselves at the event; especially the children during the magic show and creative bubble performance.

We look forward to seeing our residents again at future gatherings! 



Young residents enjoying a magic performance at the Keat Hong Mirage Completion Ceremony.



**AMENITIES  
AROUND TOWN**

# RAISE THE ALARM

Familiarise yourself with these alerts and warning signals. They will come in handy in times of emergency.



**1 Lift Alarm**

Trapped in a faulty lift? Press and hold this button for at least one minute. The Essential Maintenance Service Unit (EMSU) and the lift company will receive the signal and send help your way.



**2 Pump Room Alarm**

Usually located at the void deck of HDB blocks, the alarm is triggered when the water pump controller is faulty or when water storage tanks are under the minimum capacity. If you notice the alarm flashing, please call EMSU at 1800-275-5555.



**3 Fire Alarm**

If the alarm is activated, stay calm and look out for signs of fire, such as smoke and heat. Evacuate the building quickly via the stairs, and call the Singapore Civil Defence Force (SCDF) at 995 when you are safe.



**4 Automated External Defibrillator (AED)**

AEDs are used to treat sudden cardiac arrest. When the device is removed from its casing, an alarm goes off and paramedics will be dispatched to the site. There are about 160 AEDs installed at the lift lobbies of flats in several constituencies, including Chua Chu Kang. As part of its Save-a-Life initiative, SCDF plans to install one AED for every two housing blocks by 2019.

About

Singapore's **last wild tiger** was shot and killed by hunters in Choa Chu Kang in the 1930s.



**NOTICED OUR NEW LOOK?**

We have revamped our Connects newsletter to provide you with more useful information, as well as interesting facts and tips about our town. We hope you enjoy reading it.



**QUIZ**

## READ AND WIN!

Stand a chance to walk away with a goodie bag worth \$50, inclusive of \$20 CapitaLand Voucher.

**Step 1:** Read this newsletter.

**Step 2:** Test your knowledge and complete this crossword puzzle.

**Step 3:** Submit your answers, with your name, NRIC number, address and contact details to:

**Chua Chu Kang Connects Quiz**

Chua Chu Kang Town Council  
c/o Corporate Communications Department  
309 Choa Chu Kang Ave 4  
#02-02 Choa Chu Kang Centre  
Singapore 680309

**Terms & Conditions:** Contest is open to all residents of Chua Chu Kang GRC and Hong Kah North SMC except staff members of Chua Chu Kang Town Council and their immediate families. • The judges' decisions are final. \* Winners will be notified by post. • Only entries using the original forms will be accepted. • Only one entry per household is allowed.

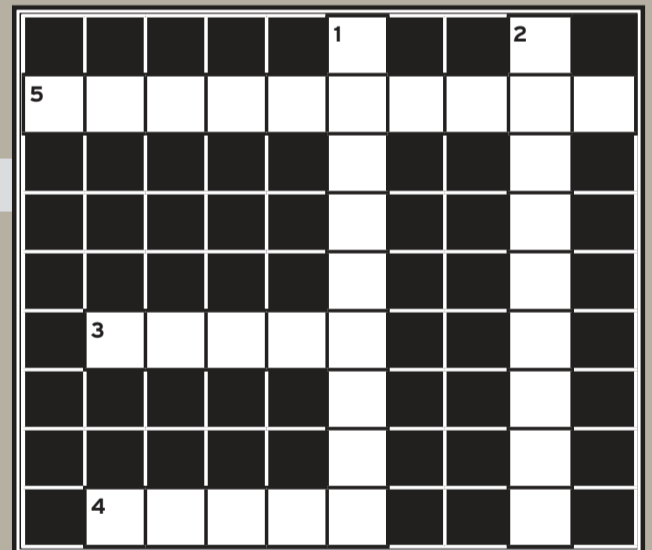
**CLUES**

**Down**

- 1) One of the town council improvement initiatives is \_\_\_\_\_ Improvement Projects
- 2) B.I.G stands for " \_\_\_\_\_, Inclusive and Gracious".

**Across**

- 3) Keeping the town \_\_\_\_\_ and sustainable requires the support of everyone in the community.
- 4) For your convenience, our Town Council offers a free \_\_\_\_\_ item removal service.



- 5) The pump room alarm is mainly triggered due to the malfunction of the pump \_\_\_\_\_ and low water level.

**CONGRATULATIONS**

**DECEMBER 2016 QUIZ WINNERS**

**Charmaine Lim Ke Ying**  
TXXXX003F

**Chan Yuke Man**  
SXXXX150J

**Lim Gek Hua**  
TXXXX406C

**Yap Junxian Owen**  
TXXXX143D

**Lim Kiat Soo**  
SXXXX642A

**Emily Yong Poh Lien**  
SXXXX473J

**Khoo Boo Ping**  
SXXXX677F

**Yuki Toh Khai**  
TXXXX611D

**Thiagarajan Amutha**  
SXXXX775G

**Imelda Aprilia Lazuarat**  
SXXXX931D



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Singapore 640952  
Fax: 6791 7372

**Bukit Gombak Branch**  
Blk 524 Bukit Batok St 52  
#01-769  
Singapore 650524  
Fax: 6569 1990

EMSU Hotline: **1800-275 5555**  
(24-hr service for emergencies like lift failures, electricity or water supply breakdowns.)

**Communications & Service Quality Committee:**  
**Chairman:**  
Mr Chan Siang Heng Joe, PBM  
**Vice Chairman:**  
Mr Lim Wei Wah  
**Members:**  
Mr Lim Yui Ooi Rennie  
Mr Ang Jit Chuang, PBM  
Mdm Ng Puai Keng Catherine  
**Secretary:** Ms Jaslyn Chia